

### Modeling conversational language: why it is so hard?



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1989-1997 MSc and PhD at Kohonen's CIS lab: **speech recognition** with neural networks

1998-2012 Visiting research fellow in top speech & language labs:

- Research: IDIAP (CH), SRI (USA), ICSI (USA)
- University: Edinburgh, Cambridge, Colorado, Nagoya
  2012 Professor in speech and language processing
- Teaching speech recognition and natural language processing
- Head of Aalto speech recognition group

**Research topics**: speech recognition, adaptation, assessment, diarization, language modeling, audio and video description

### Conversational agents have appeared in our phones and homes

Typing-based agents are starting to speak and listen in cars, robots, toys, phones, smart speakers and other devices





#### **Spoken interfaces for everyday tasks**

dictation, captioning, translation, interpretation, information retrieval, conversational assistants, language learning





#### Language is human communication

- Rich communication signal between humans
- Human speech is the most complex of all biosignals
- speech => text + emotion,loudness,speed,emphasis,...
- text + emotion, loudness, speed, emphasis,... => speech
- How much language "understanding" is needed?
- People perceive the use of language as a sign of "intelligence"





#### **Complexity of natural languages**

- 6000+ languages, many dialects
- Each has many words
- Each word is understood slightly differently by each speaker
- Large variety of sentence structures



#### What is in a language?

- Phonetics and phonology:
  - the physical sounds
  - the patterns of sounds
- Morphology: The different building blocks of words
- Syntax: The grammatical structure
- Semantics: The meaning of words
- Pragmatics, discourse, spoken interaction...





### Effect of morphology: vocabulary size as a function of corpus size





Statistical Natural Language Processing – Morpheme-level 06/03/ 19

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#### Challenges of natural language

- Understanding the **meaning of words** is subjective:
  - learning language through individual life paths
  - end up having different ways of understanding and producing language
- Many words have several meanings:
  - E.g. "play", "game", "window"
- Sentences have several interpretations:
  - E.g. "Big children and adults saw a man with a telescope"



#### Natural language processing



#### TOOLS

- Speech-to-text
- Text-to-speech
- Machine translation
- Information retrieval
- Named entity recognition
- Sentence parsing
- Topic detection



## Speech recognition: large probabilistic models





### Machine translation: large probabilistic models



isoft.postech.ac.kr



#### Natural language interfaces: the traditional way





robot-club.com

www.zabaware.com



Dialogue generation: a large probabilistic models point of view





# A recent revolution in the language modeling approach

UNREL

- Split language into tokens
- Vector space modeling, embedding CAR

TURN

- Representation learning
- Deep & recurrent learning
- Sequence to sequence mapping
- => artificial intelligence



UN+

+RFI ATE+

+D



#### **Training problems - and solutions!**

- Takes huge amounts of data
- Data should be on target domain, e.g. chats on relevant topics
- Takes huge amounts of computation time and electricity
- May take a long time to converge

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Automatic evaluation metrics



- General model and task model separated
- Pre-trained model of Finnish (e.g. BERT, wav2vec2) trained on general targets (e.g. self-prediction)
- Fine-tuned for specific tasks using annotated target data (e.g. chats)
- Pre-trained models can even be multilingual (monolingual is better)

Curriculum learning (easy sentences first)

Data augmentation by perturbation, synthesis and paraphrasing

#### Future (unsolved) challenges

Including informal conversations, multimodality, multilinguality, personalization, context sensitivity



- Vad tänker du?
- Jätte kiva show.
- It was amazing.
- Pah, tylsää.

- Who is in the white house now?
- Close the window and return.



## Solutions for those challenges are studied in my research group

- Contact: mikko.kurimo@aalto.fi
- Publications: http://research.aalto.fi
- Home page: (search: "Aalto asr home")
- Software: (search: "Aalto asr github")
- Demos: (search: "Aalto asr video")



#### Aalto ASR research group – Our vision

- Studies deep learning methods in automatic speech recognition (ASR) and language modeling (LM)
- Challenge: Representation and understanding of real-world spoken conversations



![](_page_18_Picture_4.jpeg)

#### 6 ongoing external funding:

- 1. Conversational speech (*DonateSpeech/FIN-CLARIN*)
- 2. Using audiovisual data
  - Analyse old Finnish movies (*MoMaF/AKA*)
  - Combine speech and video recognition (USSEE/AKA)
- 3. Tools for L2 learning
  - Pronunciation games for children (TEFLON/Nordforsk)
  - Evaluation of speaking skills (*DigiTala/AKA*)
  - Tools for Aalto's language courses (*Kielibuusti/Gov*)

![](_page_19_Picture_9.jpeg)

### **Online subtitles:** for those who do not hear **Challenge**: speed, slang, readability

https://www.youtube.com/watch?v=0neezwViIPE

![](_page_20_Picture_2.jpeg)

n kesken vastata kysymykseen öö suomi on tode

![](_page_20_Picture_4.jpeg)

#### Conversational robots, toys, assistants Challenge: speed, environment, dialog

![](_page_21_Picture_1.jpeg)

![](_page_21_Picture_2.jpeg)

### Games and language learning: "Say it again Kid" Challenge: speed, children, training data

![](_page_22_Picture_1.jpeg)

**A?** ^

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https://youtu.be/9wGUyMf87ag https://www.youtube.com/watch?v=eI4De9Q\_GYA