



Event calendar for Spring 2022 is ready

The finalized event calendar contains an event about **Conversational AI** (April 21, 2022), a dissemination event for **CyberFactory#1** project (June 9, 2022), and an event introducing Finland's newly selected **EDIHs** (in June, exact date TBD). Regular visits to the Events section in FIIF's web pages will help you stay on board and well informed!

Bonus: On February 17 we organized [a seminar about 3D printing](#) in co-operation with the FAME ecosystem. If you missed the event, you can watch the presentations in FIIF's Materials Archive.

The next FIIF Newsletter will be published in mid-May.

Stay tuned!



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Call to Action: Survey for European companies and stakeholders – Disruptions in supply chains



EUROPEAN CLUSTER
COLLABORATION PLATFORM



enterprise
europe
network

European Cluster Collaboration Platform (ECCP) and the Enterprise Europe Network (EEN) run a survey for all European companies and industrial stakeholders to identify **disruptions in European value and supply chains because of the current geopolitical situation**.

Please answer the survey and to send it also to your company contacts, as the answers are important to understand the impact of the war on Ukraine on our European economy. The results of the survey will contribute to a European response to these disruptions. Each answer counts and is shared with the European Commission. The next cut-off for the analysis of the results is on Tuesday, 29 March, but the survey will remain open.

[Link to the survey.](#)



FIIF Event: Conversational AI (Thursday, April 21, 2022 at 9:00-12:30 in Helsinki and online)

Our increasingly digital world requires new digital solutions to help streamline customer service, sales, and support. Artificial Intelligence is revolutionizing what's possible to accomplish with a chatbot. Conversational AI is the synthetic brainpower that makes modern chatbots capable of understanding, processing, and responding to human language.

Modern AI chatbots drive business value by reducing operating costs and increasing employee productivity. Customers typically prefer to use them over legacy channels like phone and email because they are convenient, easy to use and

empower self-service. Join our event at **Meeting Park Helsinki** (Kluuvikatu 7, Helsinki) to get the latest know-how and hear use cases from a large company like Fortum!

Program:

9:00 Opening

Conversational AI trends: What is next in customer service and internal support automation?

(**Marko Vanhatalo**, Boost.ai)

Conversational AI in practice (NN, Fortum)

Why is the modeling of conversational language hard? (Prof. **Mikko Kurimo**, Aalto University)

Forget the machine: Conversational AI is about human-2-human interaction (**Sampo Kallunki**,

Upseller)

Discussion and joint Q&A

12:30 Closing

Registration via [this link](#).

[Event web page](#)

Related information: The Hyteairo program

Finland's Ministry of Social Affairs and Health ran the Hyteairo program (Well-being and Health Sector's Artificial Intelligence and Robotics Program) from August 23, 2016 to December 31, 2021. Hyteairo focused on the following themes: **Living at home**, **Conversational AI**, and **AI analytics** and its main objectives were:

- Speed up the utilization of Artificial Intelligence and robotics in the well-being sector's services and operating processes
- Determine and eliminate obstacles and create the prerequisites for the development and use of Artificial Intelligence and robotics in the well-being sector
- Promote the sector's AiRo technology business activities in Finland and export of the technology.

More information:

- **KATI** – a governmental program that implements Hyteairo's home living measures and is part of the horizontal program on ageing.
- **Final report** of the Hyteairo program (in Finnish only).
- Project contact **Jukka Lähesmaa** (Ministry of Social Affairs and Health, email, tel. +358 29 5163139)

FIIF Event: CyberFactory#1 dissemination event (Thursday, June 9, 2022 at 9:00-12:30 in Helsinki and online)



The [CyberFactory#1](#) (2018-2022) project aims at designing, developing, integrating and demonstrating a set of key enabling capabilities to foster optimization and resilience of the Factories of the Future (FoF). The project includes 29 partners from seven countries and addresses the needs of pilots from Transportation, Automotive, Electronics and Machine manufacturing industries around use cases such as statistical process control, real time asset tracking, distributed manufacturing, and collaborative robotics.

This results webinar will highlight the research and development work done by the Finnish consortium partners, namely **Bittium**, **High Metal**, **Houston Analytics**, **Netox**, **Rugged Tooling** and **VTT** during the past three years. The focus will be on the ITEA project core themes, namely optimization, cybersecurity and resilience.

Join the event at Event House Bank (Unioninkatu 20, Helsinki) or online.

Program :

9:00 Opening

Setting the scene (industry representative)

What is CyberFactory#1 all about – Finnish cybersecurity & trust perspective (Jarno Salonen, VTT)

Modeling and simulation in the German perspective (Linda Feeken, DLR + Matthias Glaw e, Airbus DE)

Factory of Future optimization in the Turkish/Portuguese perspective (NN, Vestel/Sistrade)

Development of Cybersecure Architecture to improve Cyber Resilience (Jari Partanen, Bittium)

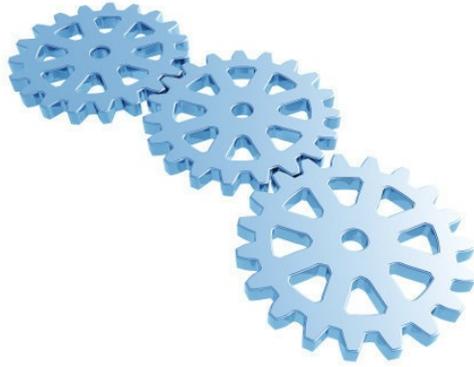
Comments to the presentations (industry representative)

Joint discussion and Q&A

12:30 End of event

Registration [via this link](#)

[Event web page](#)



FIIF Event: Learn everything about Finland's EDIHs! (in June, exact date TBD)

European Digital Innovation Hubs ([EDIHs](#)) are part of the EU's new Digital Europe Programme. They function as service points that boost digital investments and, in particular, the digitalization of SMEs. With help from EDIHs, companies can improve their business/production processes, products, and/or services using digital

technologies. EDIHs provide access to technical expertise, experimentation, and possibilities to 'test before invest'. They also provide innovation services, such as financing advice, training, and skills development that are needed for a successful digital transformation.

The Europe-wide network of EDIHs will be partially funded by EU and the Member States, which were asked to select their candidates through an open procedure in 2021. In Finland, the Ministry of Economic Affairs and Employment organized an open call and selected [eight EDIH candidates](#) to apply for a **maximum of four** EDIH instances in Finland.

The first call for EDIHs closed on February 22, 2022 and the selection process is expected to be completed in late May. The aim is to finalize the funding contracts during the summer so that the selected EDIHs can start their three-year operations in September.

In June, FIIF will organize an event, where Finland's newly selected EDIHs present their plans and service offerings. It will be a hybrid event, with the physical part taking place in the Helsinki area. An event page will be set up as soon as we have more information.

Modern manufacturing technologies for SMEs – Series of webinars

Technology Industries of Finland, in co-operation with [FAMN](#) (Finnish Advanced Manufacturing Network), organizes [four webinars](#) (in Finnish) focusing on introducing modern manufacturing technologies for SMEs.

Webinar 1: **Modern manufacturing technologies in SMEs – What are they and how to use them?** (Thursday, April 21, 2022 at 9:00-11:00)

Webinar 2: Solutions for robotics and photonics for manufacturing SMEs (Friday, May 13, 2022)

Webinar 3: Additive manufacturing (Thursday, June 9, 2022)

Webinar 4: Leveraging IoT and data in manufacturing SMEs (Wednesday, June 15, 2022)

Event page and [registration to webinar 1](#)

EIT Digital's Innovation Factory 2022 info session (Thursday, April 21, 2022 at 10:00-11:00, online)

EIT Digital is looking for organizations to submit their plans to launch or boost digital tech startups together with over 300 European partners and investors. Submissions should focus on five strategic focus areas, which are considered essential to strengthen digital Europe: **Digital Tech, Digital Industry, Digital Cities, Digital Wellbeing, and Digital Finance**.

Join the info session on **Thursday, April 21, 2022 at 10:00 (EET)** to find out more details and to ask questions about the Innovation Factory call. Registration to the info event via [this link](#).

Agenda:

10:00 Opening & Welcoming words (**Janno Viiding**, Tallinn Satellite Manager)

EIT Digital overview (**Lea Myyryläinen**, Node Director Finland)

Innovation Factory 2022 (**Göran Olofsson**, Node Director Sweden)

Innovation Factory Success Stories

Q&A session

11:00 Closing

FAME ecosystem and FIRPA cooperate in increasing the role of Additive Manufacturing in Finland

Finnish Additive Manufacturing Association (FIRPA) is an association for personal and company members, and it acts as a representative and communicator of the 3D printing industry in Finland.

Finnish Additive Manufacturing Ecosystem (FAME) is an industrial ecosystem that drives to increase the role of Additive Manufacturing in Finland and aims to unleash business potential in AM capabilities.

FIRPA has recently renewed its operations and [webpage](#) and it has started to organize informative FIRPA Flash Events. The first event, titled "3D Scanning and Measurement", was organized on March 16, 2022 and the next ones will follow soon.

FIRPA's [Annual Seminar](#) 2022 will be organized in connection with the Technology Fair (May 3-5, 2022 at Messukeskus in Helsinki). This year FIRPA's Annual Seminar is free of charge.

FIRPA [memberships](#):

For company members (500 € per year): FIRPA membership benefits for all company staff and free participation in FIRPA Flash events. Two people for FIRPA paid events and events for the price of one (1 benefit/event). Directed information sessions on current issues and development trends in 3D printing twice a year. Possibility to advertise vacancies in the FIRPA newsletter and/or on the FIRPA website.

For personal members (50 € per year): Discounts on event fees, free participation in FIRPA Flash events, newsletter, invitations to all events, and access to FIRPA's "Ask an Expert" service.



MANUFACTURING
PERFORMANCE
DAYS

Save the date for Manufacturing Performance Days 2023!

Manufacturing Performance Days (MPD) is an international top-level B2B summit. This executive and visionary industrial renewal summit will bring together manufacturing industries, researchers as well as technology and service providers from all around the world to meet and exchange views. MPD 2023 will offer views of top class invited speakers from leading industry and academia on latest trends and achievements.

Manufacturing Performance Days 2023 is the 8th consecutive event and it will be held during **June 6-8, 2023 in Tampere, Finland**. The previous MPD was organized in 2019. More info available [here](#).

If you or your organisation is interested in MPD partnership, please contact MPD Co-Chair Dr. **Harri Kulmala** (e-mail: [harri.kulmala\(at\)dimecc.com](mailto:harri.kulmala(at)dimecc.com), tel. +358 40 840 6380).

If you have material that you would like to be included in the FIF New sletters and Alerts or otherwise distributed to the FIF community members, please contact the FIF Manager (fiif.manager@dimecc.com). You can also suggest a topic for a FIF event or activity or offer to give a presentation at a FIF event. FIF Manager also maintains the FIF mailing list, which is used to distribute information to contact persons. Please contact the FIF Manager regarding any changes to the FIF mailing list. Follow us in Tw itter (@FIIF_catalyst)! Re-tw eets are highly appreciated!

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