

Value creation in the Fair data economy

24 September 2019 Markus Kalliola @markuskalliola

Sitra by the figures

Investments

by the Finnish State

1967: 16.8 M€

1972: 16.8 M€

1977: 16.8 M€

1981: 16.8 M€

1992: 16.8 M€

84.1 M€

Annual budget

30–40

million euros

179

employees

31 Dec. 2018

Market value

of endowment capital

M€

840 **776**

12/2017

12/2018

Average return

7.7% **-3.9%**

2017

2018

Founded

in **1967**

Working for
the future

over
years **50**

69 % women

31 % men

89 % higher education

11 % other education

SITRA'S CONTRIBUTION FOR FINLAND'S EU PRESIDENCY

Transformation to a
carbon neutral
circular Europe

Europe as a
forerunner in
a **fair data**
economy

A welfare economy
with **impact**
investing

What's in it for the EU?

- **Opportunity to promote sustainable growth** with a cross-cutting approach
- **Brings** EU-countries and different political groups **together** – themes have broad approval
- Supports developing far-reaching effectiveness for European actors and **opens global opportunities**

THERE IS A STRONG BUSINESS CASE FOR CIRCULAR ECONOMY AND THE RIGHT TIME TO START IS NOW

From linear...



...to circular...



...creating opportunities

\$4.5 trillion

Global growth potential to 2030

60 - 85%

Reduced environmental footprint

Up to 7x

Higher value in lifecycle revenues vs. new sales

Up to 100%

Reduced exposure to critical raw material

1/3

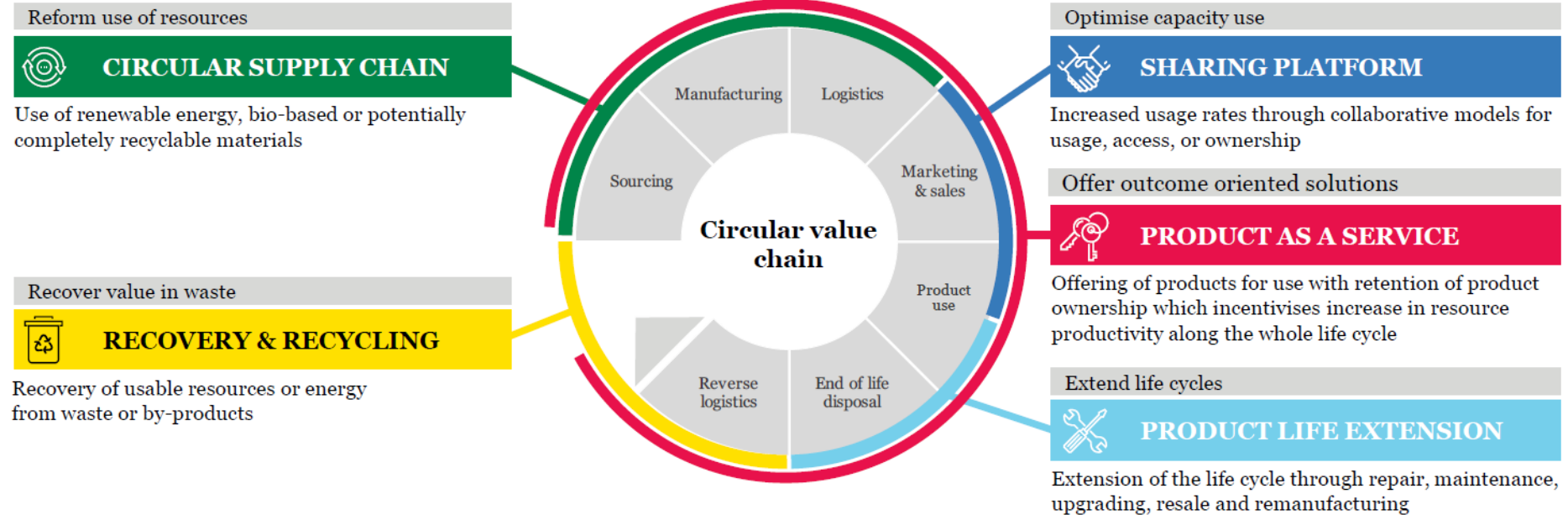
Of global CEOs already explore circular economy business models

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Focusing on the change to customer-centricity and digitally enabled business models

SITRA

Five business models reduce the inefficiencies and create value for companies



A Circular Economy Playbook and tools

www.circularplaybook.fi

The playbook consists of 6 chapters with circular economy concepts, best practices and tools to guide your business to identify and define your circular economy opportunity and develop a plan to realize circular advantage

PLAYBOOK
CHAPTERS

1. Why circular economy?



2. What opportunities exist?



3. Which capabilities are required?



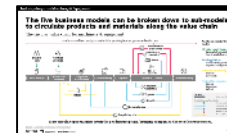
4. Which technologies can support?



5. How to design the transformation journey?



6. Industry deep dives

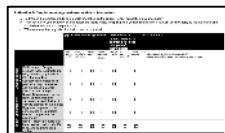


EXAMPLE
TOOLS¹

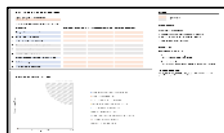
Value case tool



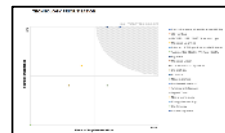
Business model development toolkit



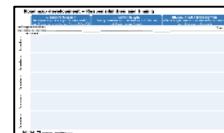
Capability maturity assessment



Technology maturity assessment



Roadmap development










Business model canvas



¹ Additional tools available in the playbook

CHANGING THE GAME REQUIRES NEW CAPABILITIES

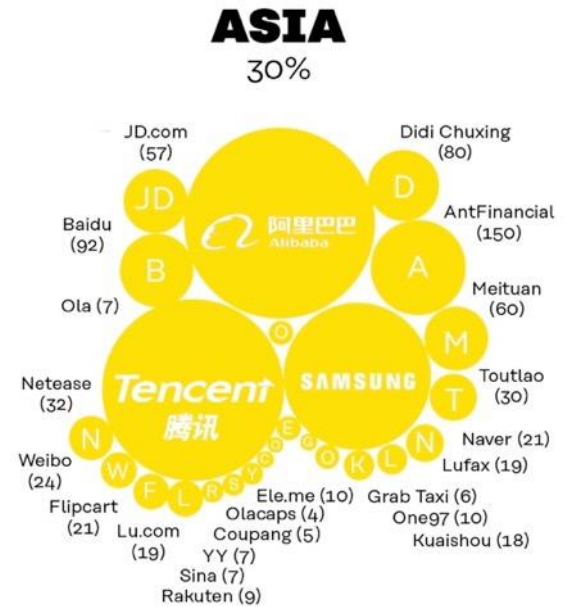
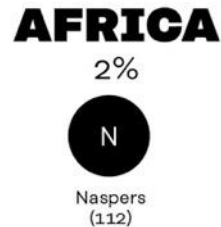
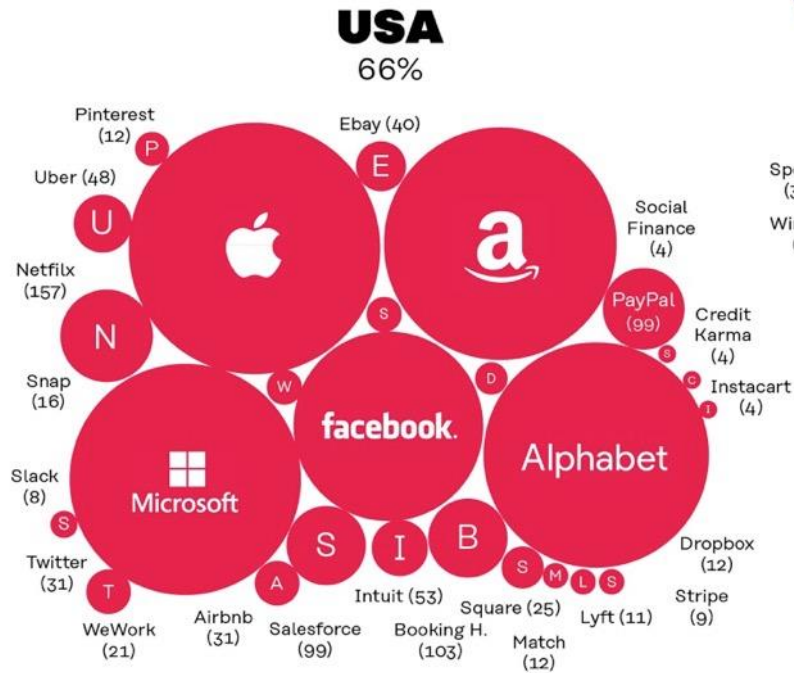


	 TRADITIONAL INNOVATION	 SERVICE INNOVATION
 WHAT?	<ul style="list-style-type: none"> Understand Customer usage and expected Product Attributes 	<ul style="list-style-type: none"> Design and live Customer Experience / Journey
 HOW?	<ul style="list-style-type: none"> Leverage traditional and robust processes 	<ul style="list-style-type: none"> Perform iterative design and prototyping (to test, fail, learn and rebound quickly)
 WHO?	<ul style="list-style-type: none"> Leverage companies distinctive forces and expertise around Product / Service 	<ul style="list-style-type: none"> Manage an open ecosystem and perform open innovation – acquiring / partnering with new talents
 CORE SKILLS	<ul style="list-style-type: none"> Traditional Product / Service know-how is “at the heart” 	<ul style="list-style-type: none"> Design Thinking and Big Data / Analytics are the heart
 MOTIVATION	<ul style="list-style-type: none"> Perform Innovation cycle in Years 	<ul style="list-style-type: none"> Perform Innovation cycle in Weeks / Months

Fair data economy

Trust Me. It's Going to Get a Lot More Personal

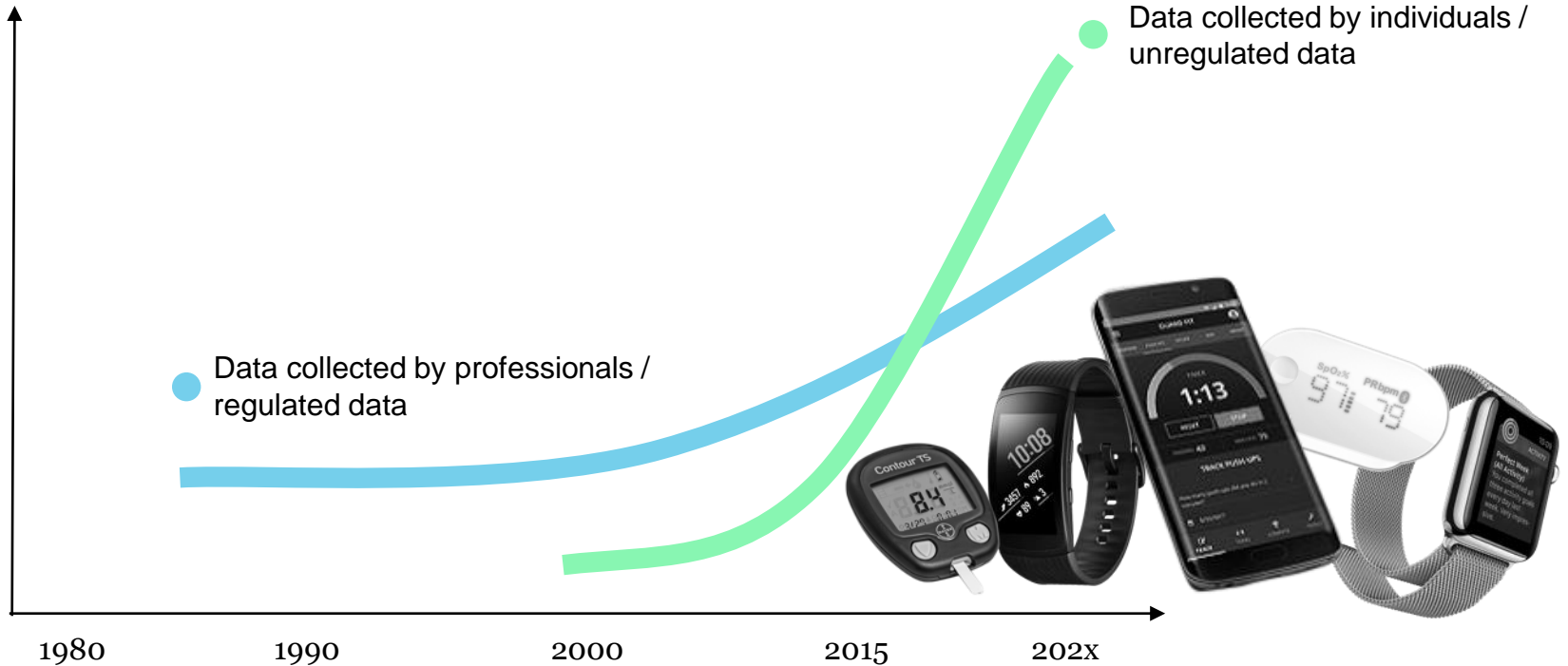
Europe's role in data economy?



Quelle: Netzoeconom.de/platformeconomy.com Idee: Peter C. Evans

Lots of new data sources
- health data being one example

Who creates the data in the future?



Europeans' attitudes towards the use of personal data

42%

of Europeans say that lack of trust towards service providers is preventing them from using some digital services



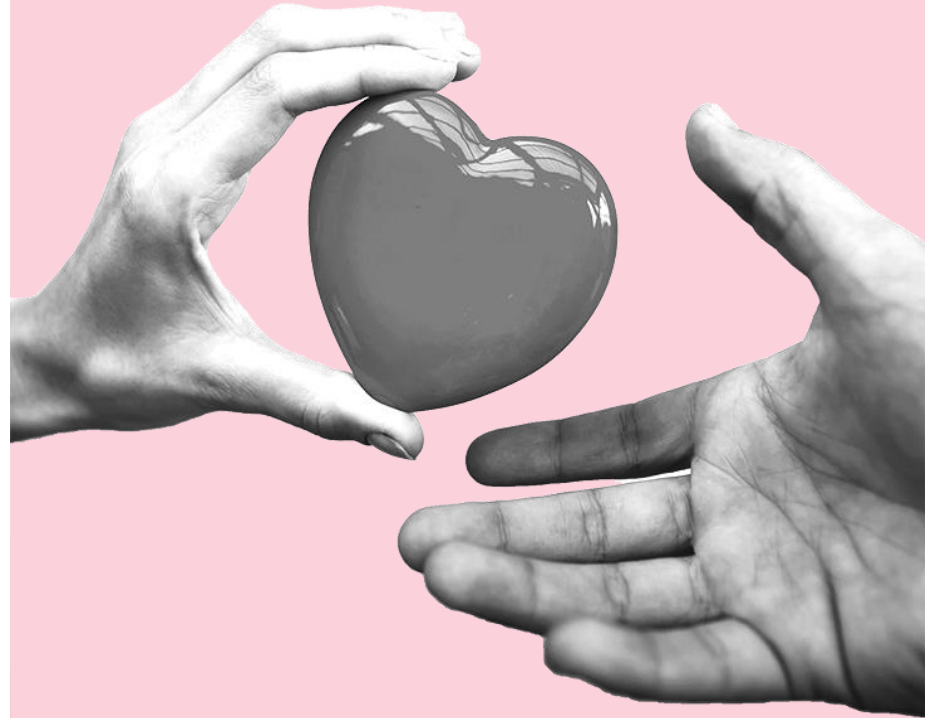
66%

of Europeans think that it *should* be possible to identify services that use data in a fair way



Maintaining **trust –
Europe's biggest
opportunity?**

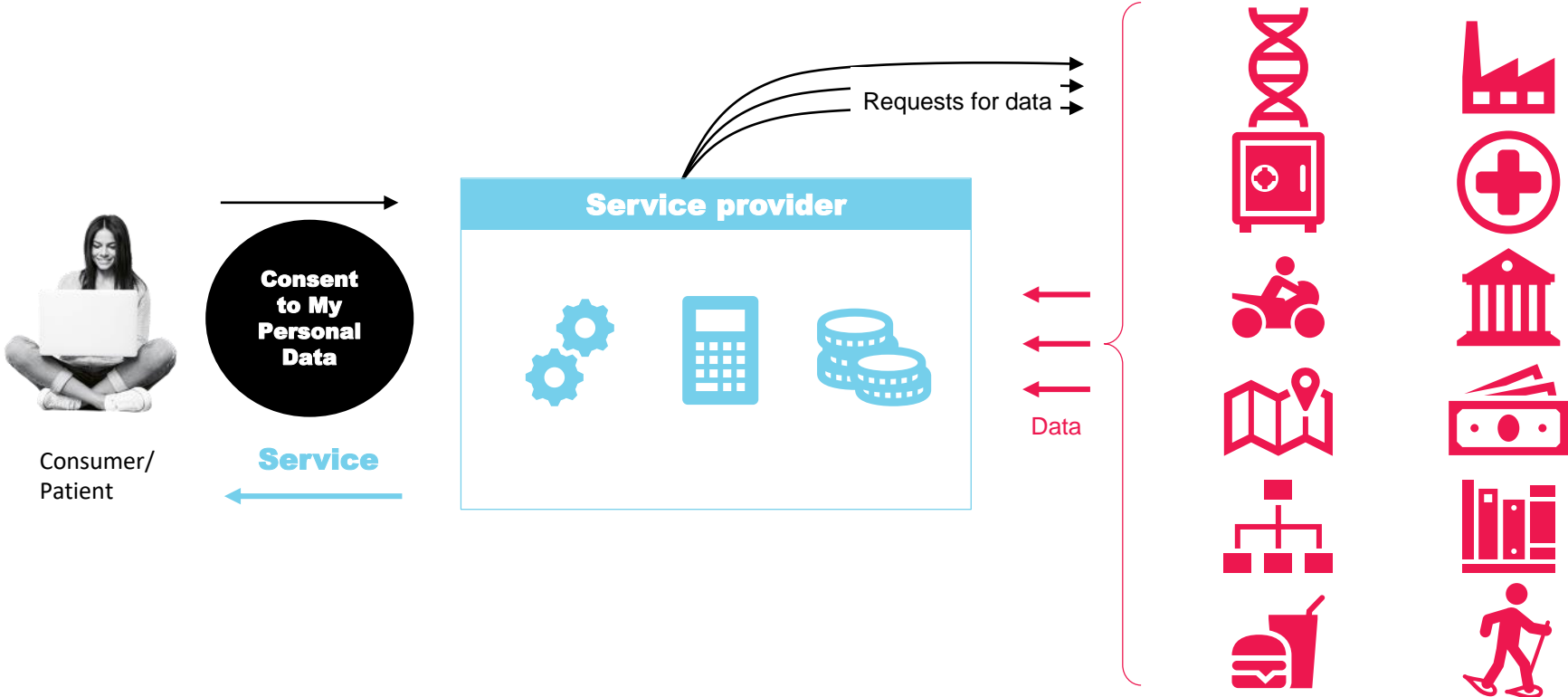
**GDPR, PSD2, eIDAS
etc.**



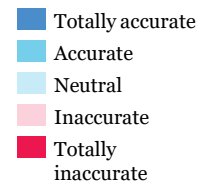
IHAN[®] as a project

- We define not just the principles and guidelines but also the *necessary components for the fair data economy*.
- We *pilot new concepts* based on personal data in collaboration with pioneering businesses across corporate, industrial and national borders.
- We develop an *easy way for individuals to identify reliable services* that use their data in a fair way.

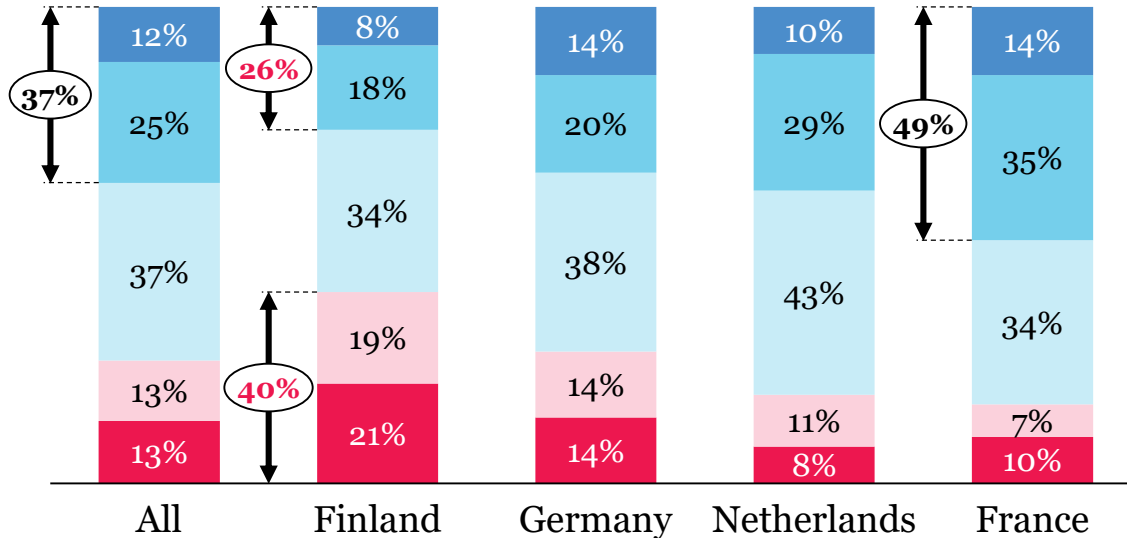
IHAN concept



When comparing negative attitudes towards GDPR the difference between French and Dutch companies compared to Finnish ones is striking



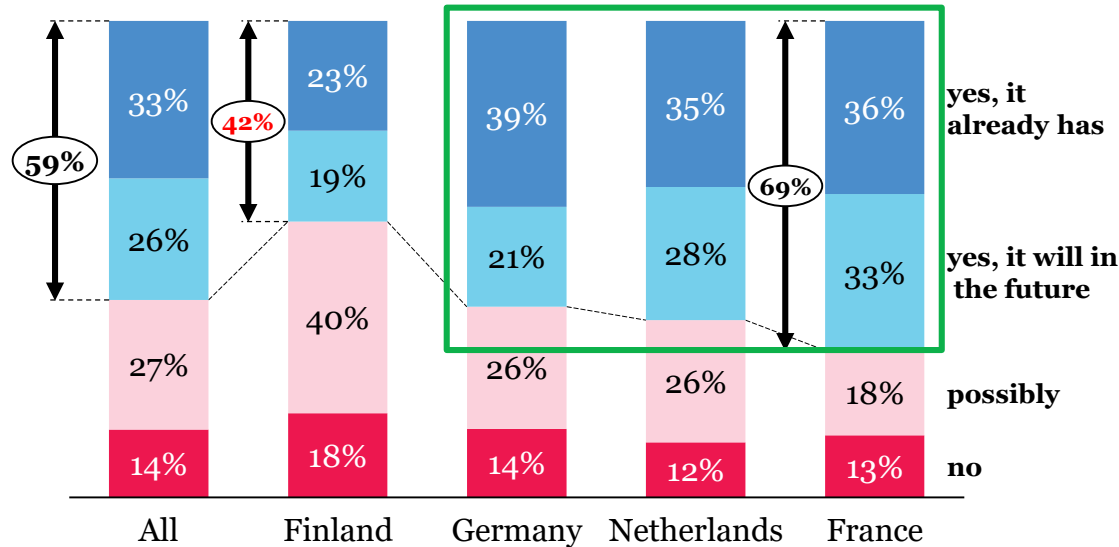
The organisations who have completed their GDPR compliance project familiar with their data repositories. 40% of Finnish companies – **GDPR low achievers** – do not see the regulation as an opportunity.



- The lower proportion (26%) of **GDPR high achievers** (responding “completely or partly agree” to the question about GDPR) in Finland compared to the other countries is also worth noticing. The percentage of GDPR high achievers in France is 49%.

French, Dutch and German companies take very optimistic view of the possibilities presented by data economy. Finns are more pessimistic

Only 42% of the Finnish companies identify opportunities in data economy in the current situation or in the future. French companies held the most positive views of all.



- The number of “No” answers was nearly the same in each country.
- 40% of Finnish companies answered “possibly”, which can be seen as a opportunity to learn

Finnish businesses are not ecosystem players

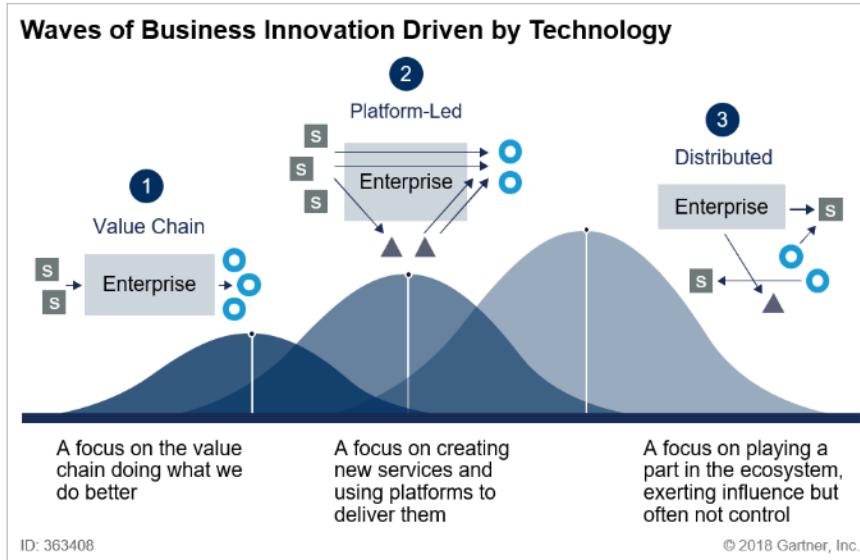
Ecosystem drivers have the highest potential to create added value and, in the Netherlands, there are nearly twice as many of those (24%) compared to Finland (13%) as Finnish companies position themselves as value chain players

		Finland		Germany	
		47%	13%	29%	17%
End-customer understanding	Perfect	16%	25%	20%	30%
	Partial	31%	24%	32%	19%
		18%	26%	18%	30%
		Netherlands		France	
		31%	24%	32%	19%
		18%	26%	18%	30%

End-customer understanding	Perfect	Omnichannel	Ecosystem driver
		<ul style="list-style-type: none"> Owner of customer relationship Multichannel customer experience provider for different life situations Integrated value chain 	<ul style="list-style-type: none"> Customers think it is the place for a given service Seamlessly links other services with their own provision Premium customer experience Collects customer data Charges "rent" from other operators
	Partial	Supplier	Modular producer
		<ul style="list-style-type: none"> Products are sold through another supplier Low production costs and incremental innovations 	<ul style="list-style-type: none"> Seamless connections between supply channels Is able to connect to any ecosystem Continuous product and service innovation
		Value chain	Ecosystem
Business design			

Source: Sitra Business Survey 05/2019. Question "From the following data economy related statements, choose how well they describe your company's current business" N=1229. Model "What's Your Digital Business Model? Six Questions to Help You Build the Next-Generation Enterprise" S Worner, P Weill, HBR Press 2018

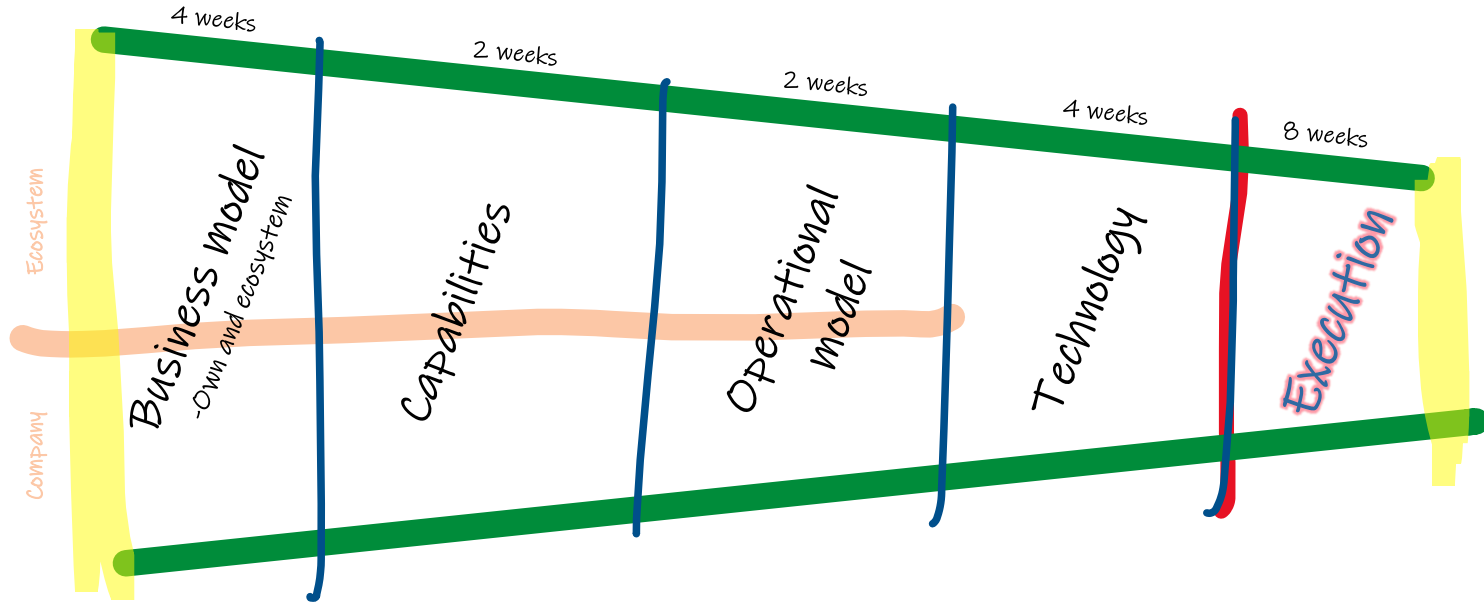
Why is it important to focus on renewing business models – platforms are just a phase!



- Moving from value chain – thinking to platform- thinking has created a large number of new services. These services operate on the premise of ”big is beautiful” and ”winner takes all”
- Current thinking is that open ecosystem – will level playing field and make it possible for smaller players to create and capture value



Solution: IHAN development program guiding companies towards fair data economy

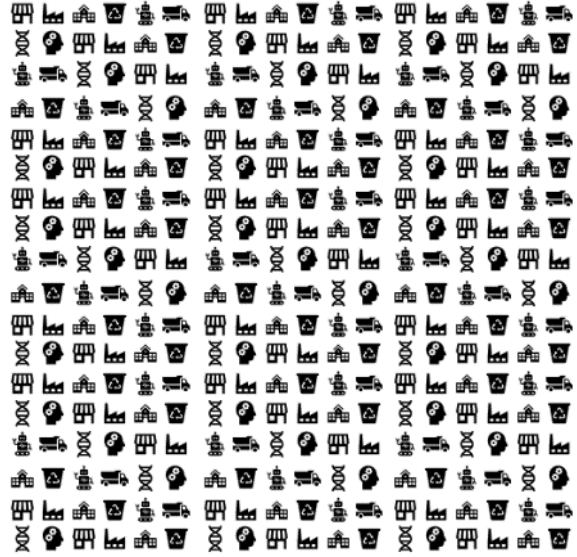


Timeline is challenging – some say it is utterly impossible. This forces us to find new ways to deliver the service

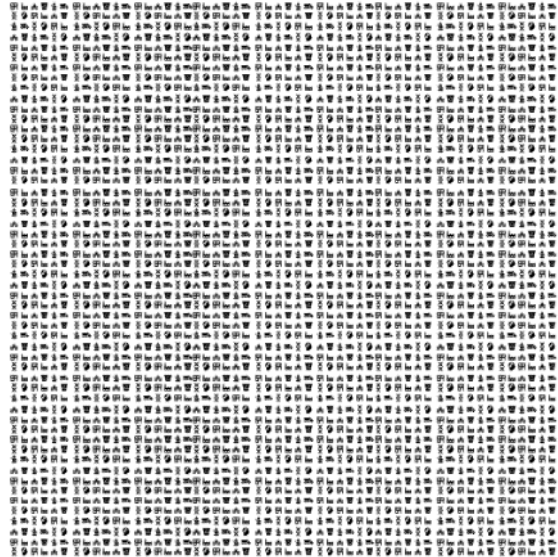
Phase 1
30 SMEs
Spring 2020



Phase 2
300 SMEs
Fall 2020



Phase 3
3000 SMEs
Spring 2021



IHAN[®] ENABLER OF A
PARADIGM SHIFT

**JOIN THE DATA
REVOLUTION**



SITRa